

URGENT: DRUG RECALL – Retail Level

Artificial Tears

Lubricant Eye

Drops

MCKESSON PHARMA
Recall Department

September 11, 2026

Dear Valued Customer,

This is to inform you of a recall of Geri-Care Artificial Tears Lubricant Eye Drops initiated by the product's manufacturer, K.C. Pharmaceuticals, Inc. Please see the attached letter we received from the manufacturer for additional details.

Manufacturer is recalling seven lots of the Artificial Tears that they manufactured for us in 2024. Expiration dates for the products are between: 05/30/26 to 10/31/26.

Our records indicate that you received Artificial Tears Lubricant Eye Drops of the following lots being recalled.

Please see below for the details. We also attached a sample carton label to assist in identifying the product.

NDC #	UPC code	LOT#	Expiration Date	Quantity Shipped	Date Shipped
57896-181-05	3-5789618405-6	LT25B01	2/28/2027	8,641	8/27/2025
57896-181-05	3-5789618405-6	LT25D01	4/30/2027	10,193	8/27/2025
57896-181-05	3-5789618405-6	LT25D02	4/30/2027	8,214	8/27/2025
57896-181-05	3-5789618405-6	LT25K01	9/30/2027	13,848	11/26/2025
57896-181-05	3-5789618405-6	LT25M01	10/31/2027	13,968	12/11/2025
57896-181-05	3-5789618405-6	LT25M02	10/31/2027	11,304	1/14/2026
57896-181-05	3-5789618405-6	LT25N01	11/30/2027	9,365	2/19/2026
57896-181-05	3-5789618405-6	LT25N02	11/30/2027	10,255	2/19/2026

This recall has been initiated due to potential concerns regarding the validation of the Company's aseptic filling process for the period between March 27, 2024, and November 07, 2024. Use of this product may result in eye infection.

This recall is being conducted to the RETAIL level.

Immediately examine your inventory and quarantine product subject to recall. In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter [or enclosed letter for customers.] Please see the attached DRUG RECALL RESPONSE FORM for further instructions.



Your assistance is appreciated and necessary to prevent patient harm.

Please complete and return the enclosed response form as soon as possible. This recall is being made with the knowledge of the Food and Drug Administration.

Customer satisfaction and product quality are very important to Geri-Care. If you have additional questions, please feel free to contact recalls@gericarepharm.com

Sincerely,

Leah Kleyn, MS

Director of QA and Regulatory Affairs
Geri-Care Pharmaceuticals
1295 Towbin Ave., Lakewood NJ 08701
Phone: 718-234-8800 | Fax: 718-234-5188

Enclosures: Product Carton, K.C. Pharmaceuticals Recall Letter, Recall Response Form

DRUG RECALL RESPONSE REQUEST FORM

Product: Artificial Tears Lubricant Eye Drops Geri-Care manufactured by KC Pharmaceuticals, Inc.

NDC: 57896-181-05

Lot#	EXP
LT25B01	2/28/2027
LT25D01	4/30/2027
LT25D02	4/30/2027
LT25K01	9/30/2027
LT25M01	10/31/2027
LT25M02	10/31/2027
LT25N01	11/30/2027
LT25N02	11/30/2027

Geri-Care Pharmaceuticals Corp. has shipped the above-referenced product to you. Please examine your inventory immediately and quarantine product subject to recall. This recall should be carried out at the RETAIL level.

Recall Instructions:

- Examine your inventory immediately, discontinue sale and distribution of the product subject to this recall. Quarantine any product subject to the recall.
- Identify your RETAIL customers to whom you distributed this product and notify them that Artificial Tears Lubricant Eye Drops of the forementioned Lots are subject to recall:

LT25B01 LT25D01 LT25D02 LT25K01 LT25M01 LT25M02 LT25N01 LT25N02

Complete the information requested below and send it back to Geri-Care to arrange for the return of the product.

Company Name and Address: _____

Name and Title of person filling this form: _____

Tel. number: () _____ Email Address: _____

Please check the appropriate:

- ☐ We do not have any inventory of the above listed LOT#
- ☐ We checked our stock and quarantined inventory from the following LOT# ONLY:

LOT#	NDC #	UPC code	Expiration Date	Count on Hand	Comments
	57896-181-05	3-7896-18405-6			

Your assistance is required and appreciated. Please complete this form and email to recalls@gericarepharm.com They will also give an RA number and return instructions.